

Elements of AvaTax Customized for Duggal

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Elements of the Avatax Enabled Sales Tax Engine Customized for Duggal Visual Solutions

Library of Articles

You may review the below articles for General AvaTax information.

[Understanding aACE+ AvaTax Integration](https://aace5.knowledgeowl.com/help/understanding-aace-plus-avatax-integration) (https://aace5.knowledgeowl.com/help/understanding-aace-plus-avatax-integration)

Information about the advantages you receive from the aACE+ AvaTax integration.

[Setting Up AvaTax](https://aace5.knowledgeowl.com/help/setting-up-avatax) (https://aace5.knowledgeowl.com/help/setting-up-avatax)

Information about setting up preferences, offices, line item codes, and tax profiles for your aACE+ AvaTax integration.

[Using AvaTax](https://aace5.knowledgeowl.com/help/using-avatax) (https://aace5.knowledgeowl.com/help/using-avatax)

Information about implementing your aACE+ AvaTax integration.

[Troubleshooting AvaTax Errors](https://aace5.knowledgeowl.com/help/troubleshooting-avatax-errors) (https://aace5.knowledgeowl.com/help/troubleshooting-avatax-errors)

Information on resolving issues with your AvaTax integration, such as discrepancies with tax amounts.

[Filing Your Taxes Using AvaTax](https://aace5.knowledgeowl.com/help/filing-your-taxes-using-avatax) (https://aace5.knowledgeowl.com/help/filing-your-taxes-using-avatax)

Important details related to using Avalara services to file your state taxes.

You may review the below articles for articles for General Non-AvaTax enabled behavior of Tax Profiles.

[Overview of Tax Profiles](https://aace5.knowledgeowl.com/help/overview-of-tax-profiles) (https://aace5.knowledgeowl.com/help/overview-of-tax-profiles)

Information about working with tax profiles, including default rates and exceptions to those rates (such as non-taxable items).

[Setting Up Tax Profiles](https://aace5.knowledgeowl.com/help/setting-up-tax-profiles) (https://aace5.knowledgeowl.com/help/setting-up-tax-profiles)

Steps and recommendations for setting up the most effective tax profiles for your company.

[Linking Tax Profiles to Postal Codes](https://aace5.knowledgeowl.com/help/linking-tax-profiles-to-postal-codes) (https://aace5.knowledgeowl.com/help/linking-tax-profiles-to-postal-codes)

Steps for connecting postal codes to a tax profile.

[Linking Tax Profiles to Company Records](https://aace5.knowledgeowl.com/help/linking-tax-profiles-to-company-records) (https://aace5.knowledgeowl.com/help/linking-tax-profiles-to-company-records)

Steps to link a tax profile to a company record.

[Understanding Tax Rate Calculations](https://aace5.knowledgeowl.com/help/understanding-tax-rate-calculations) (https://aace5.knowledgeowl.com/help/understanding-tax-rate-calculations)

Information to clarify the logic for tax rate calculations.

[Handling Tax Rate Changes](https://aace5.knowledgeowl.com/help/handling-tax-rate-changes) (https://aace5.knowledgeowl.com/help/handling-tax-rate-changes)

How to update tax profiles when tax rates change.

[Creating a Tax Profile](https://aace5.knowledgeowl.com/help/tax-profiles-overview-of-tax-profiles) (https://aace5.knowledgeowl.com/help/tax-profiles-overview-of-tax-profiles)

Steps for creating a tax profile.

[Flagging Companies as Tax Exempt](https://aace5.knowledgeowl.com/help/flagging-companies-as-tax-exempt) (https://aace5.knowledgeowl.com/help/flagging-companies-as-tax-exempt)

Steps for marking a customer company as exempt from all tax calculations.

Set up details specific to Duggal can be found in the below articles.

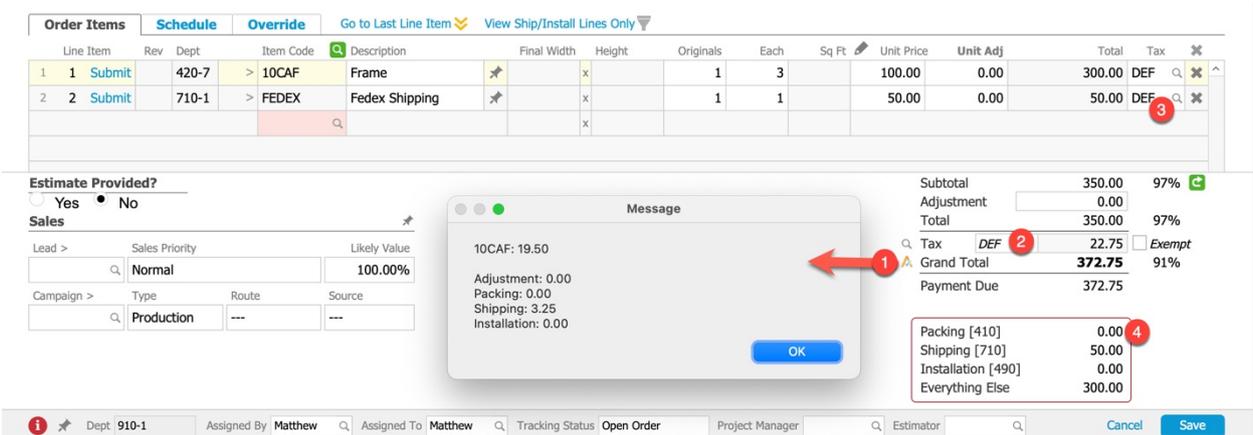
[Sales Tax Set Up](https://aace5.knowledgeowl.com/help/-duggal-aace-5-knowledge-base-sales-tax-set-up) (https://aace5.knowledgeowl.com/help/-duggal-aace-5-knowledge-base-sales-tax-set-up)

This article details settings necessary to enable Avatax and Tax Profile options in the Duggal System.

[Shipping Preferences and Configuration](https://aace5.knowledgeowl.com/help/shipping-preferences-and-configuration) (https://aace5.knowledgeowl.com/help/shipping-preferences-and-configuration)

This article details settings necessary to enable the shipping module and the NRG software integration.

The Order Module



1. The AvaTax logo appears on an Order after the initial Save. Clicking it will display a pop up message listing the Tax presently calculated.
 1. The Adjust field has its own line
 2. Packing, Shipping and Installation item codes are consolidated based on type (associated Dept Numbers: Packing=410, Shipping=710, Installation=490)
 3. The balance of 'production' Codes are listed individually.
2. The Tax Profile can be assigned to the Overall Order. If the default Tax profile is set up with AvaTax enabled, AvaTax will automatically calculate Sales Tax. If a profile is selected that does NOT have AvaTax enabled, tax on the Order will be calculated using the Tax Profile's rates.
3. The Tax Profile can be assigned to individual Order Items. If the default Tax profile is set up with AvaTax enabled, AvaTax will automatically calculate Sales Tax. If a profile is selected that does NOT have AvaTax enabled, tax on the Order Item will be calculated using the Tax Profile's rates.
4. This is an informational box detailing the Sum Value assigned to the four different item types.
5. The Order's Ship To address is used as a default address for AvaTax to calculate from if no other method is active. Also of note, the Adjustment field is ALWAYS taxed based on this Address.



The Shipment Module

Record: 1 of 1

Shipment: 112040 Testing Company Inc 3/18/2026

SHIPPED

Outgoing Shipment

Shipped To

Company: Testing Company Inc, Contact: John Q Public, Order: 861726

Shipment Info (NRG)

Courier Account #, Courier Service: FedEx Ground, Saturday Delivery: No, Package Type: Package, Dimensions: 5 x 5 x 5, Weight: 5, Courier Tracking #: 399759572762, Ship Time: 2:00 PM, Ship Date: 03/18/26

Shipping Address

Testing Company Inc, John Q Public, 2901 Osceola Pkwy, Orlando, FL 32830, Phone: (555) 555-5555, Email: JQP@test.com

Prod Value	Pack Value	Ship Cost	SugShipPrice	Install Value
300.00	0.00	15.31	19.14	0.00

Packing List

Line Item	Line Item Code	Description	Packing List Notes	Order	Quantity	Weight	Ref #(s)
1	10CAF	Frame		861726	3	0	#5

Ship From: 910-1, Assigned By: Matthew Pelfrey, Assigned To: SHIPPING BROOKLYN, Tracking Status: []

1. Production Items Sum Value
2. Packing Items Sum Value
3. Installation Items Sum Value

Tax is applied to different categories of goods and services differently. For packing and Installation items in the Packing List, aACE consolidates the value of those items and submits the sum value to AvaTax. This sum value is displayed in the (2) Pack Value and (3) Install Value fields. The balance of “everything else” is summed into the (1) Prod Value field, though for these Items, tax is submitted individually.

1. Shipping Cost – This is the Cost assigned to the Shipment’s Courier Service as set in the System Preferences>Shipping Setup window, or received from NRG for FedEx and UPS transmitted shipments. See [Shipping Preferences and Configuration](https://aace5.knowledgeowl.com/help/shipping-preferences-and-configuration) for more information on this set up.
2. Suggested Shipping Price – This is the minimum value suggested to be charged to the customer based on the Shipping Cost and suggested mark-up set up in the System Preferences>Shipping Setup window. See [Shipping Preferences and Configuration](https://aace5.knowledgeowl.com/help/shipping-preferences-and-configuration) for more information on this set up.
3. Shipping Address – AvaTax uses the Shipment’s Shipping address to determine the sales tax nexus and established rates to be used in its calculations.

The Invoice Module

Invoice: 483531 Testing Company Inc 3/19/2026

Invoice Details

Bill To
 Customer (Bill To) > Testing Company Inc
 Contact > John Q Public
 Recur Transaction > Order > 861726 Testing Company Inc
 Cust PO # Billing Terms Invoice Due Prnt Expected
 COD 03/19/26 03/19/26

Description

Additional Info

Payment Comments

Invoice Items | **Override** | **Tax Calculations** ¹

Line Item Code	Description	Quantity	Unit Price	Unit Adj	Total	Tax	Tax Profile
> 10CAF	Frame	3	100.00	0.00	300.00		DEF
> FEDEX	Fedex Shipping	1	50.00	0.00	50.00		DEF
> SHIPVAL	Shipment #112040: Frame (Tax on Shipped Value)					19.50	DEF
> SHIP	Shipment #112040: Frame (Shipping Tax Allocated)	1	0.00	0.00	0.00	1.25	
> SHIPVAL	Order #861726: Tax on Shipping Mark-Up [30.86]					2.00	

Subtotal 350.00 22.75
 Adjustment 0.00 0.00
 Total 350.00 0.00
 Tax Ex DEF 22.75
 Grand Total **372.75**

Print Options
 Print this View
 3 Print Invoice with Shipping Lines
 Print Invoice Breakout
 Email Invoice
 Email Customer Statement
 Print Customer Statement
 Open Report Selector
 Send Report Request

Actions
 Update Balance
 4 Void and Replace Invoice
 Post to AvaTax

Dept: 910-1 Assigned To: Matthew Pelfrey Tracking Status:

1. Tax Calculations tab – tax calculations can be audited using the Tax Calculations tab.
2. Tax Rates hover-over tool tip provides an “effective” tax rate and notes the Value being taxed.
3. Print> Print Invoice Breakout is a great audit tool that displays all the necessary fields involved in the calculations.
4. Admins Action> Post to AvaTax can be used to post to AvaTax in the rare event the auto-posting process doesn’t go through.