NRG Shipping FedEx & UPS Integration

Last Modified on 04/02/2026 9:14 am EDT

This guide is intended for Duggal Visual Solutions general users specifically. Information herein may contain customizations and particulars specific to the Duggal aACE system. Click this link (https://aace5.knowledgeowl.com/help) for the General aACE Software aACE 5 Knowledge Base.

NRG Shipping Software

The Parcel Shipping List

Locating Shipments (Filtering Results)

Single Ship Functions in List View

Batch Ship Functions in List View

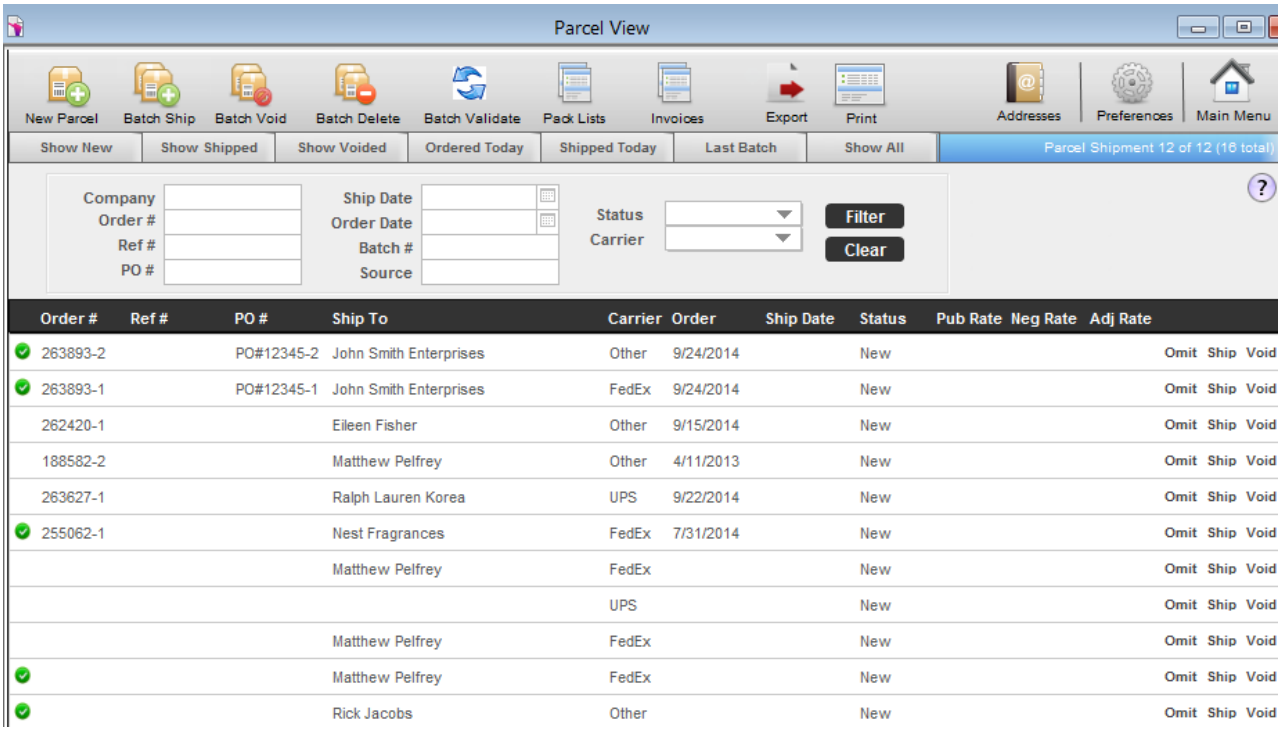
Ship Functions in the Individual Shipment View

- Individual Record View Buttons
- Individual Record View Tabs

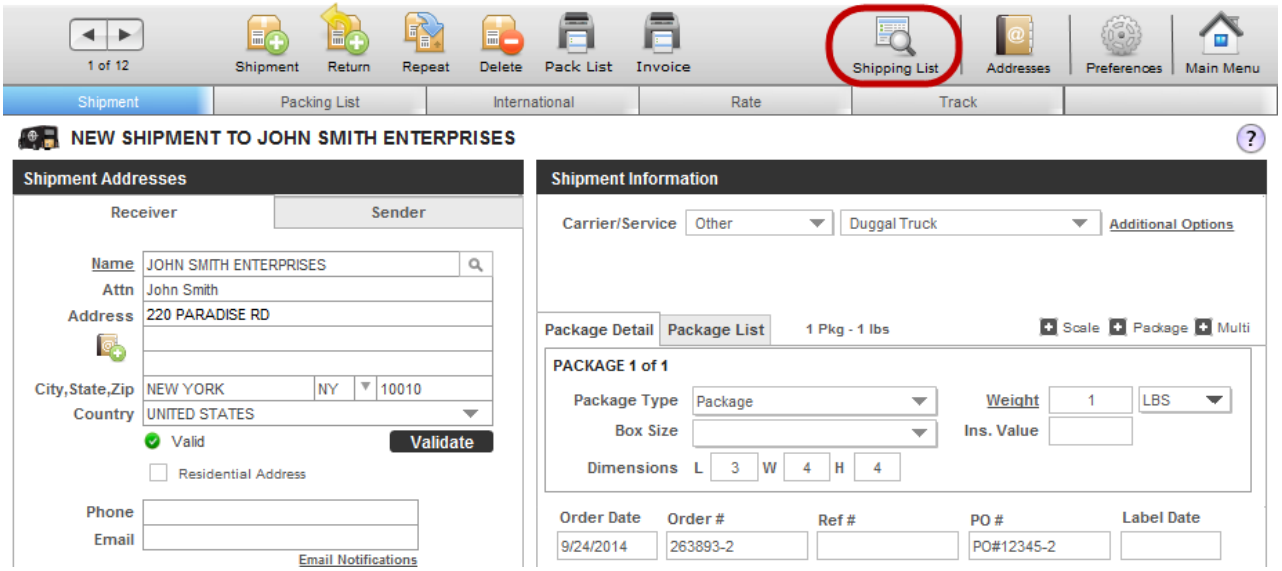
NRG Shipping Software

NRG Ship Connect allows you to ship Parcel packages via Ups and FedEx from one screen.

The Parcel Shipping List screen is shown below. This screen is the central point from where all of your Parcel activity will take place. You can complete many actions from creating a new shipment to sorting the list of active shipments and also editing your addresses, from this main screen.



You can access the Parcel Shipping List from a single record by clicking the Shipping List button.



The Parcel Shipping List

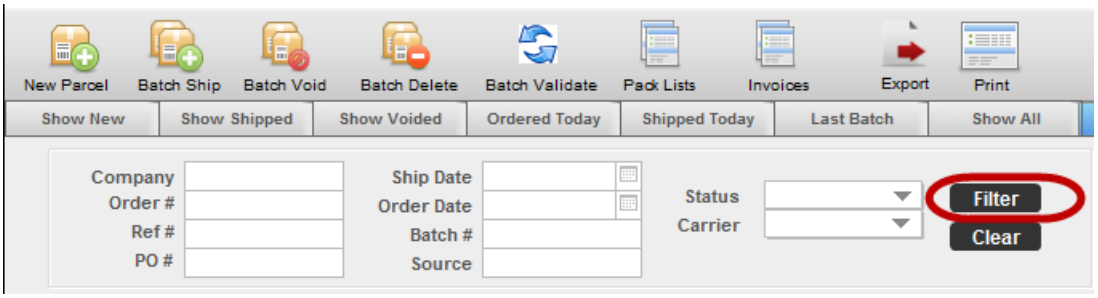
The parcel shipping list allows you to view all the parcel shipping records in a list view. Using the search system or the quick links in the menu you can navigate to any shipment records. The shipping list is also the place that you can perform both single and batch process

functions.

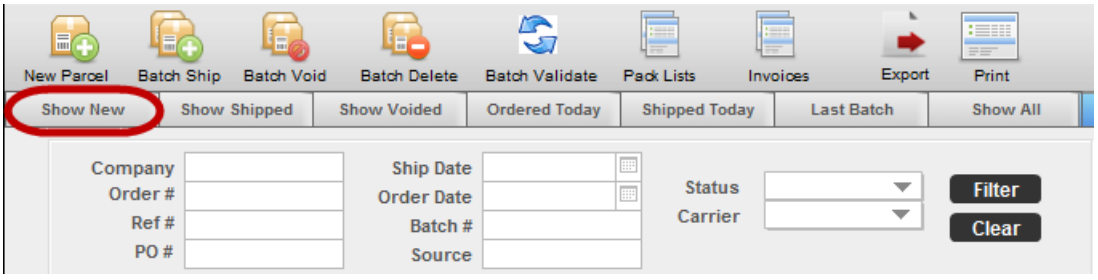
Locating Shipments (Filtering Results)

The Parcel List will display all shipping records, regardless of the status. Status includes New Shipment, Shipped, and Voided.

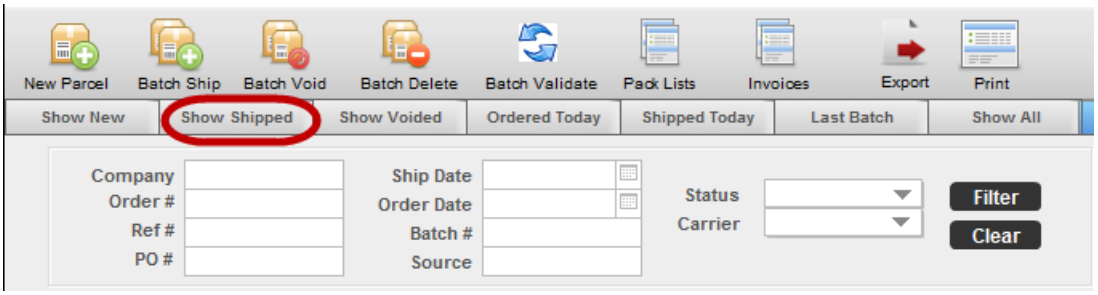
Filtering or Key Word Search - Type in a keyword, date or reference in any search box and the list will filter down to records that match your criteria. From there you can highlight a record to track, ship or void.



Show New - The show new button on the grey menu bar will filter the shipping list to all new shipments that have yet to be processed. From there you can click into each shipment to ship individually, or choose to batch process the list.

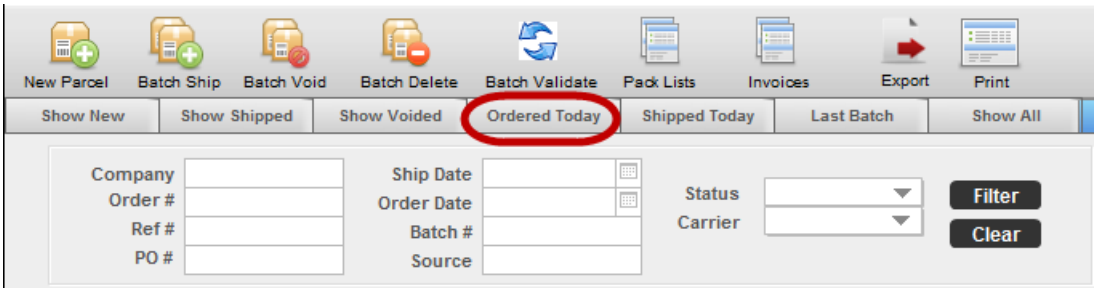


Show Shipped - The show shipped button on the grey menu bar will display all the records that have shipped.

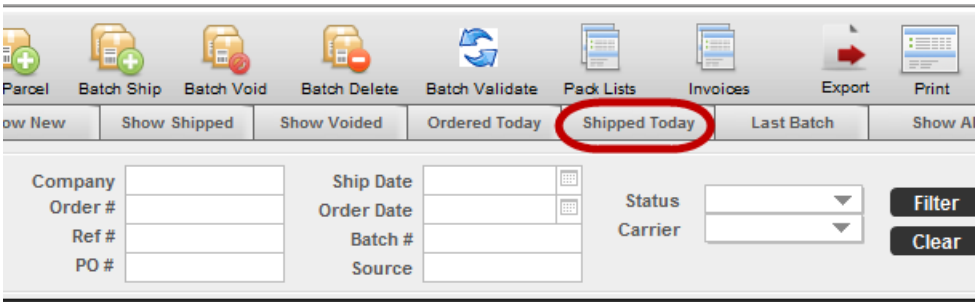


Show Voided - The show voided button on the grey menu bar will display all the records that have voided.

Ordered Today - The show ordered today button on the grey menu bar will display all the records that have an order date of today.



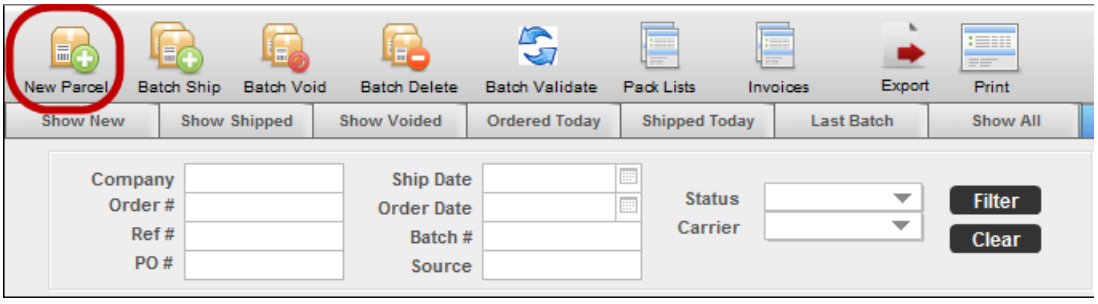
Shipped Today - The shipped today button on the grey menu bar will display all the records that shipped today.



Show All - The show all button on the grey menu bar restores all of the records to your list, regardless of status.

Single Ship Functions in List View

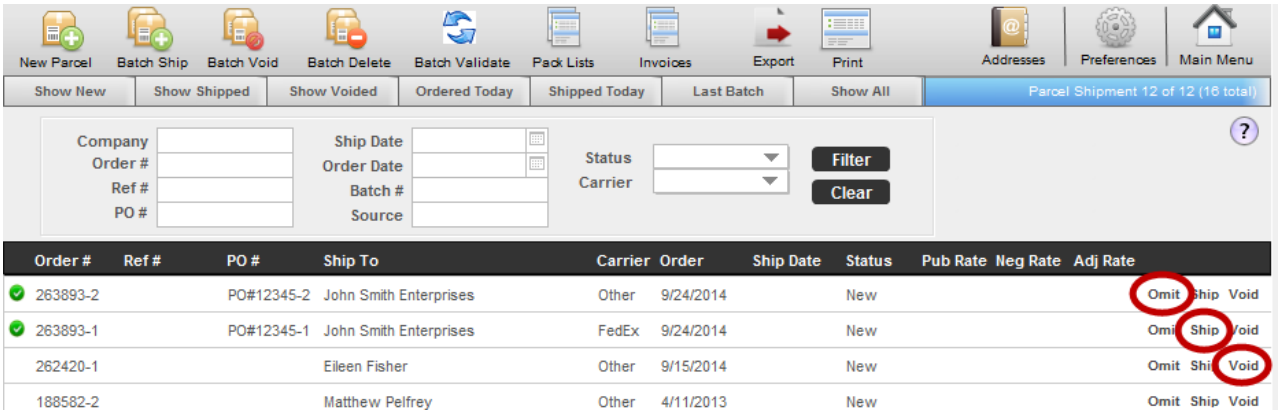
Create a single parcel shipment by clicking on the **New Parcel** icon from the top menu



You can omit, ship or void a single shipment when selecting a record from the list

- **Omit**ting temporarily removes the shipment from the list

- **Ship**ping will process the shipment, provided you have all the details in the ship record
- **Void** will void any shipment that is already shipped



Batch Ship Functions in List View

You can select multiple records on your list, by using the Shift and/or the Command key functions. After you have selected a record, it will highlight in blue. Once a group of records have been selected, you can perform any of the batch functions.

Batch ship the shipment records in your current list or selected group

Batch void the shipment records in your current list or selected group

Batch delete the shipment records in your current list or selected group

Batch validate the shipment records in your current list or selected group

Batch print all of the **Pack List**s for the shipment records in the current list or selected group

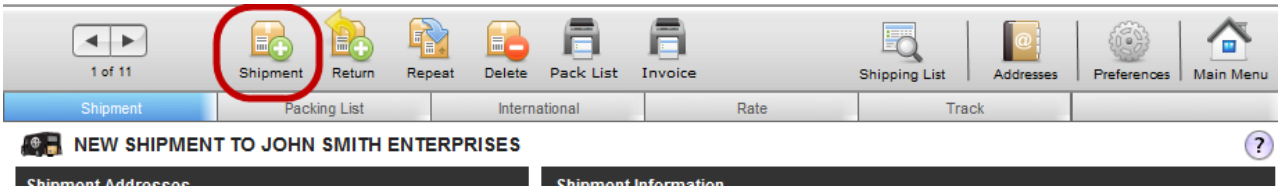
Batch print all of the **Invoice**s for the shipment records in the current list or selected group

Ship Functions in the Individual Shipment View

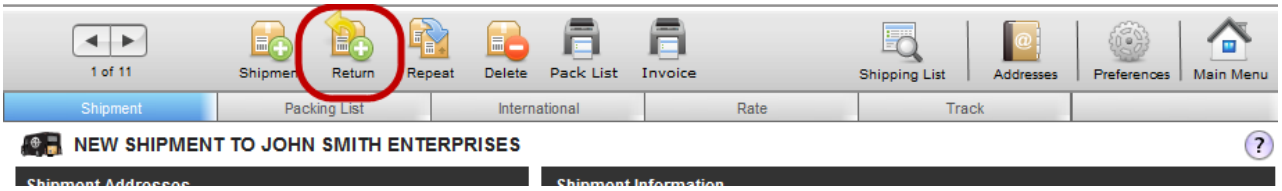
Individual Record View Buttons

Several basic functions are located in the ribbon at the top of the individual shipment view window.

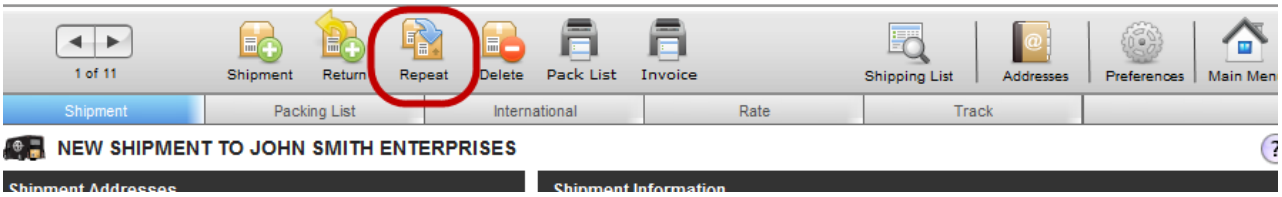
Create a New Shipment



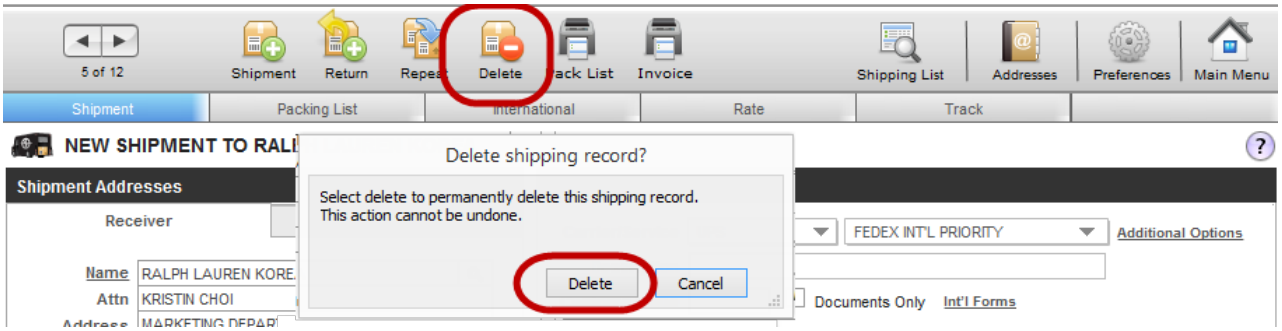
Create a New Return Shipment



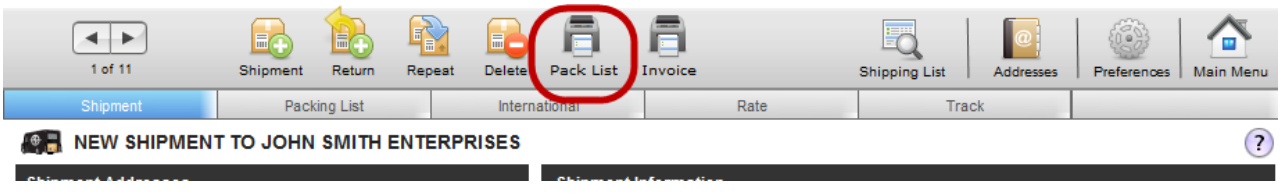
Copy a Shipment



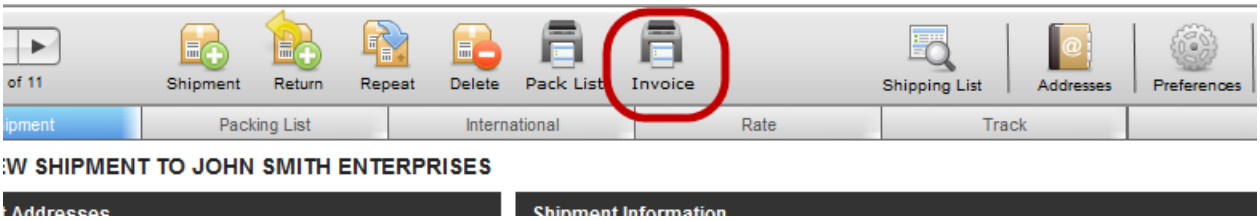
Delete a Shipment



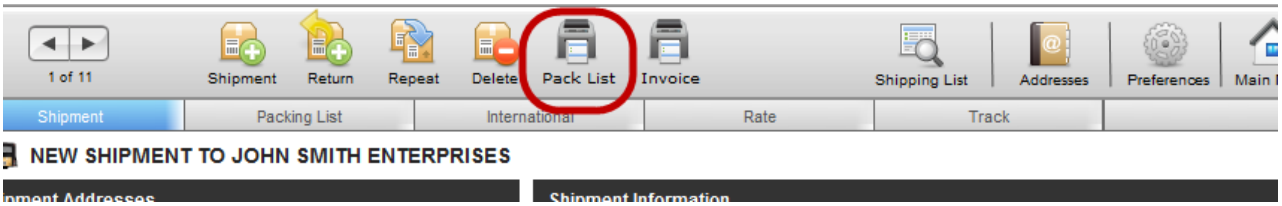
Print a Packing List from NRG



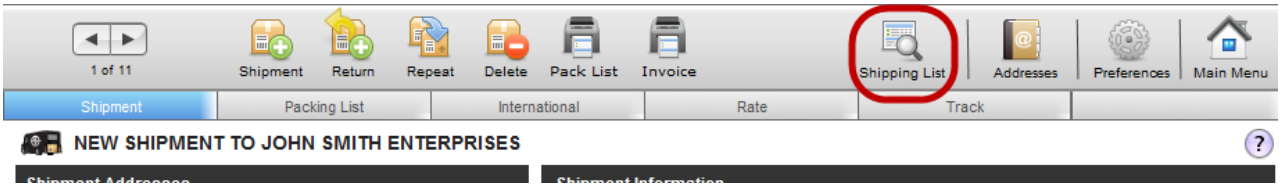
Print an Invoice from NRG



Print a Packing List from NRG

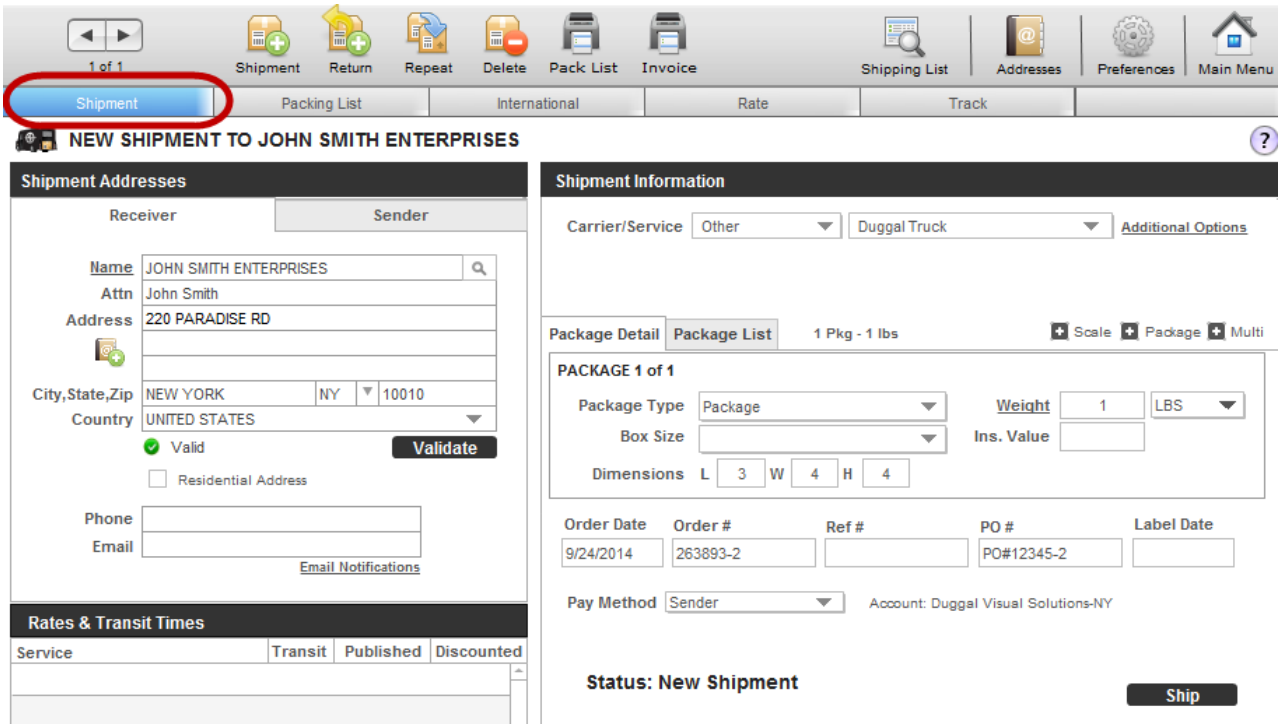


View the List of Shipments and leave the individual shipment record view.

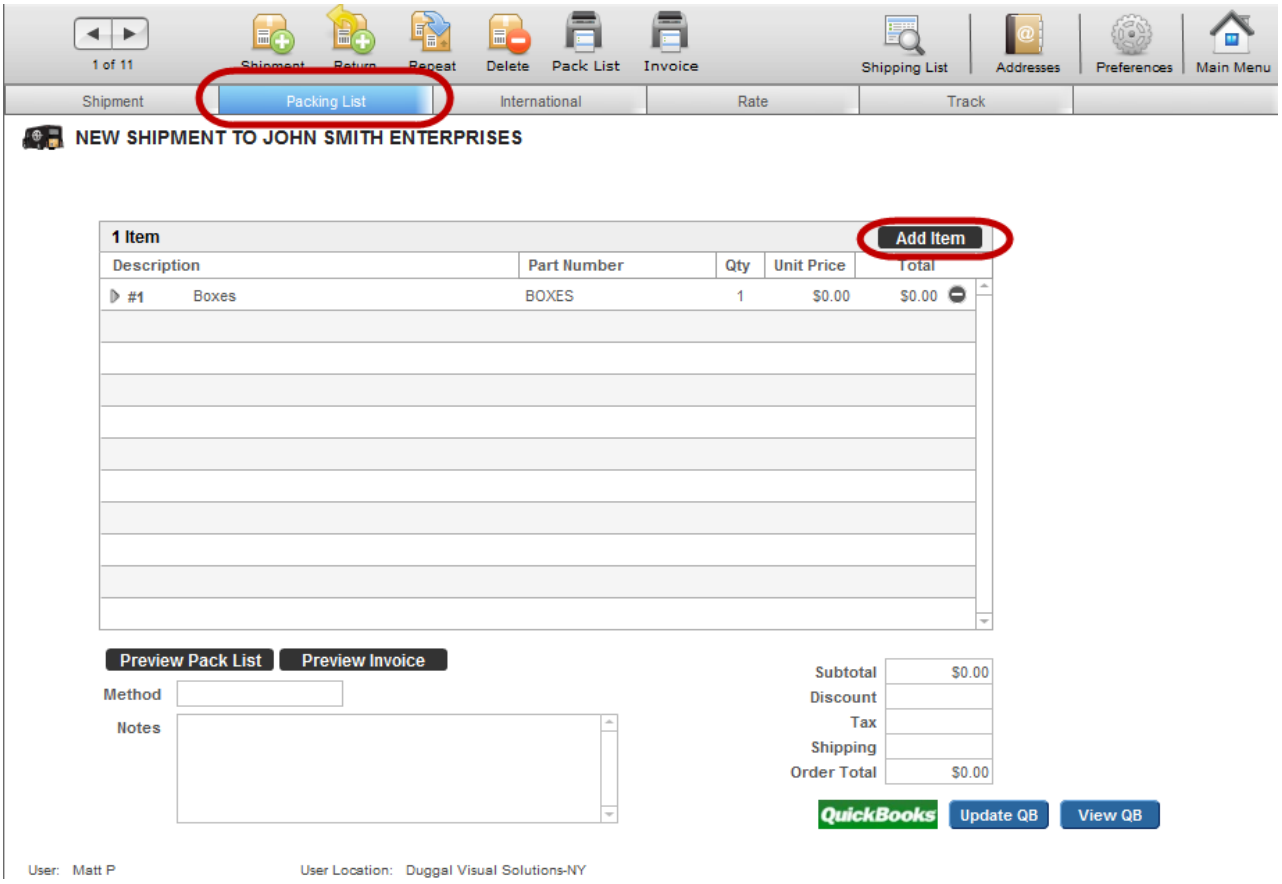


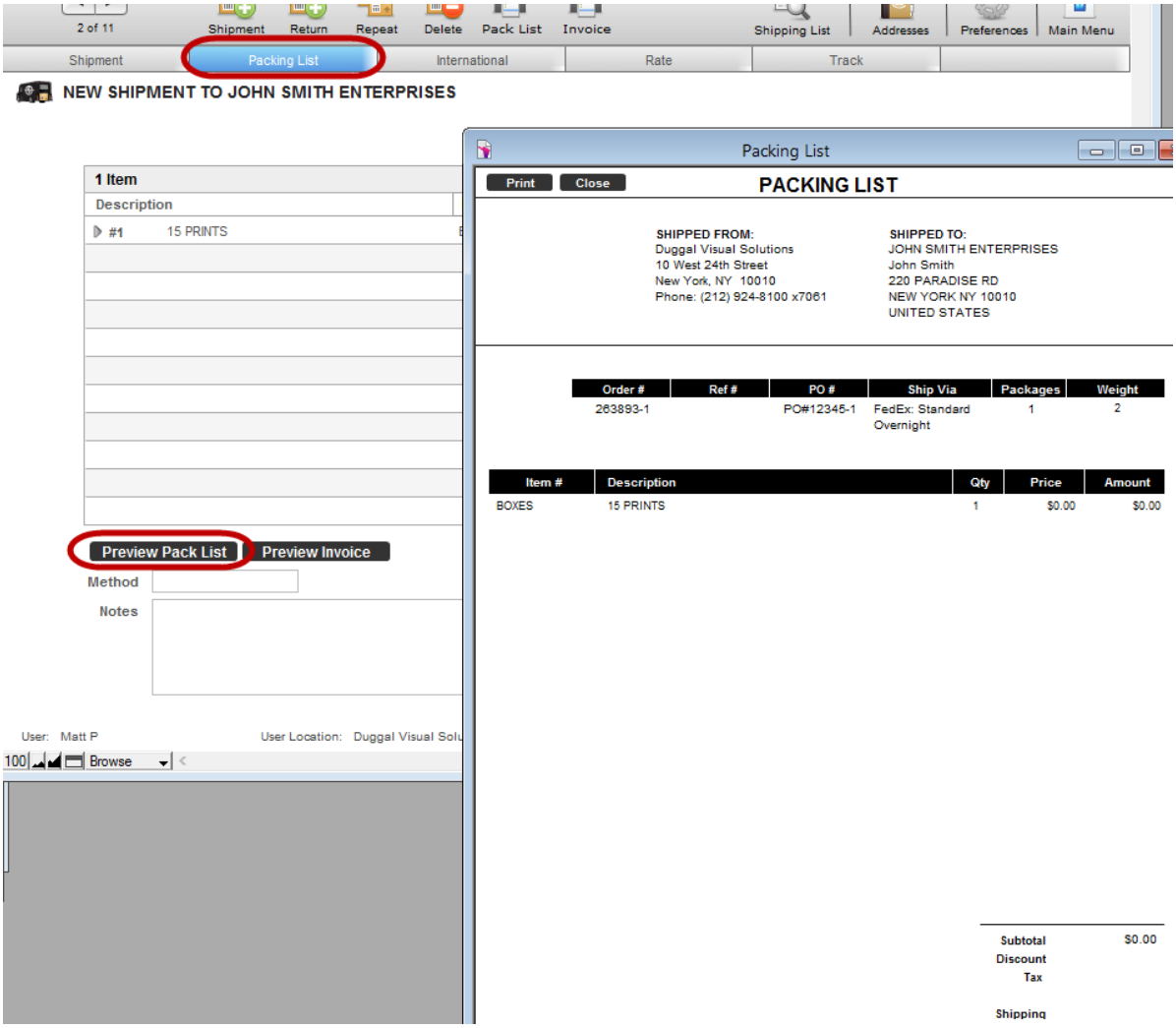
Individual Record View Tabs

The main view for a record is in the Shipment tab. The Shipment and Package details are transmitted from aACE to fields in this view. These fields can then be edited and the shipment may be Shipped directly from here, printing labels and paperwork as needed.



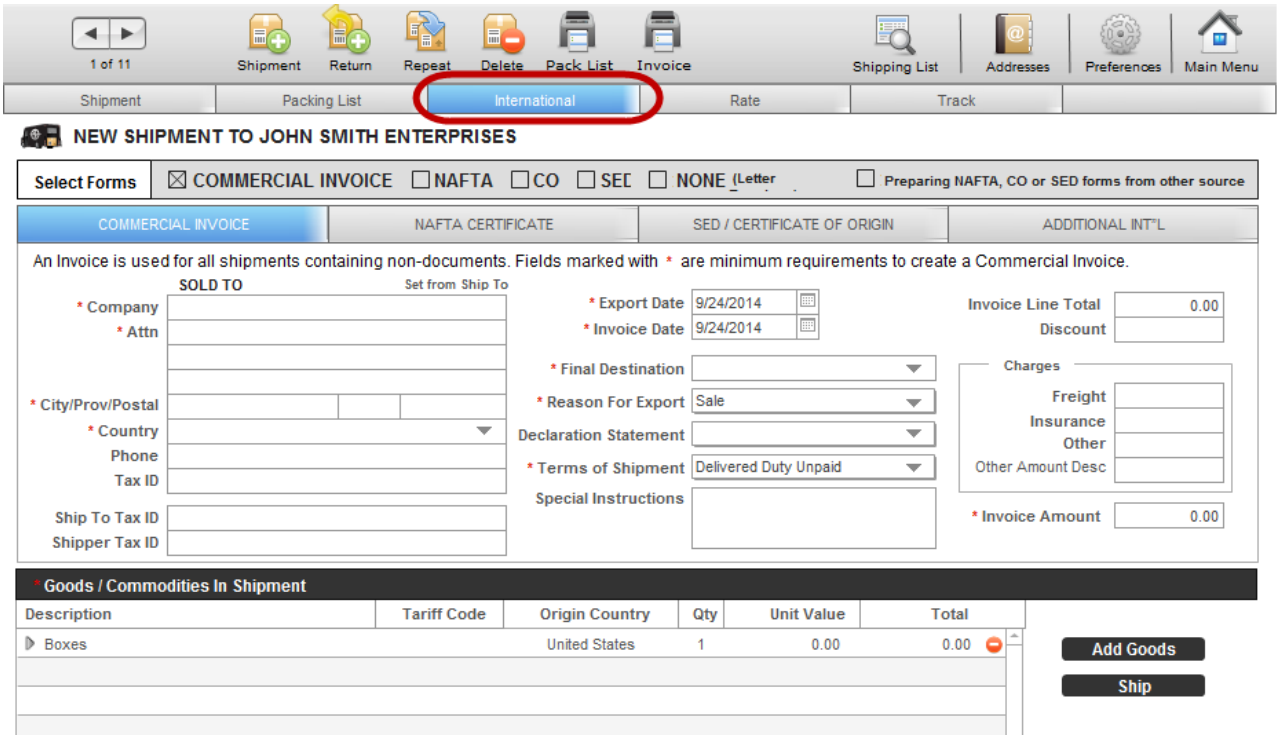
View and edit the NRG Packing List





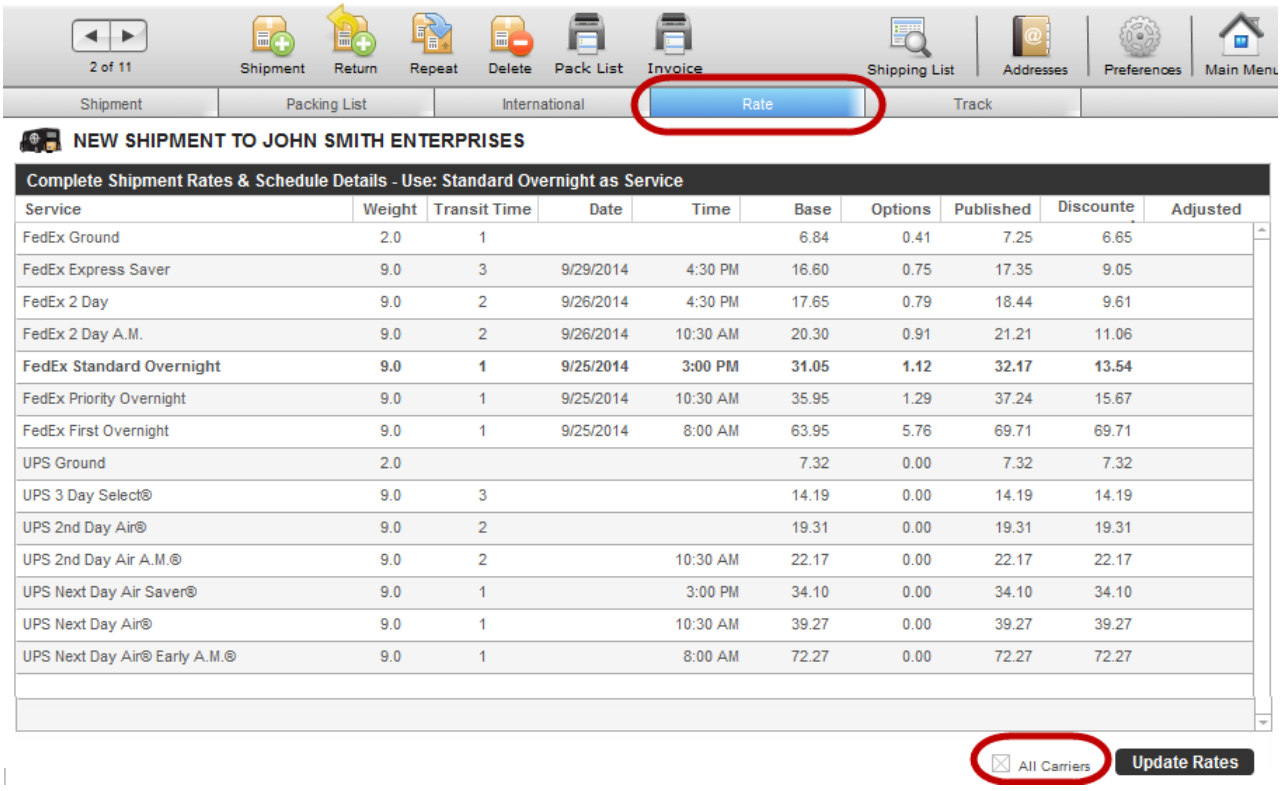
The Packing List items are picked up automatically from the aACE Shipment. But, if changes are made to the Packing List in NRG, the corresponding changes will NOT be made in aACE.

To manage International paperwork and requirements, click the **International** tab.

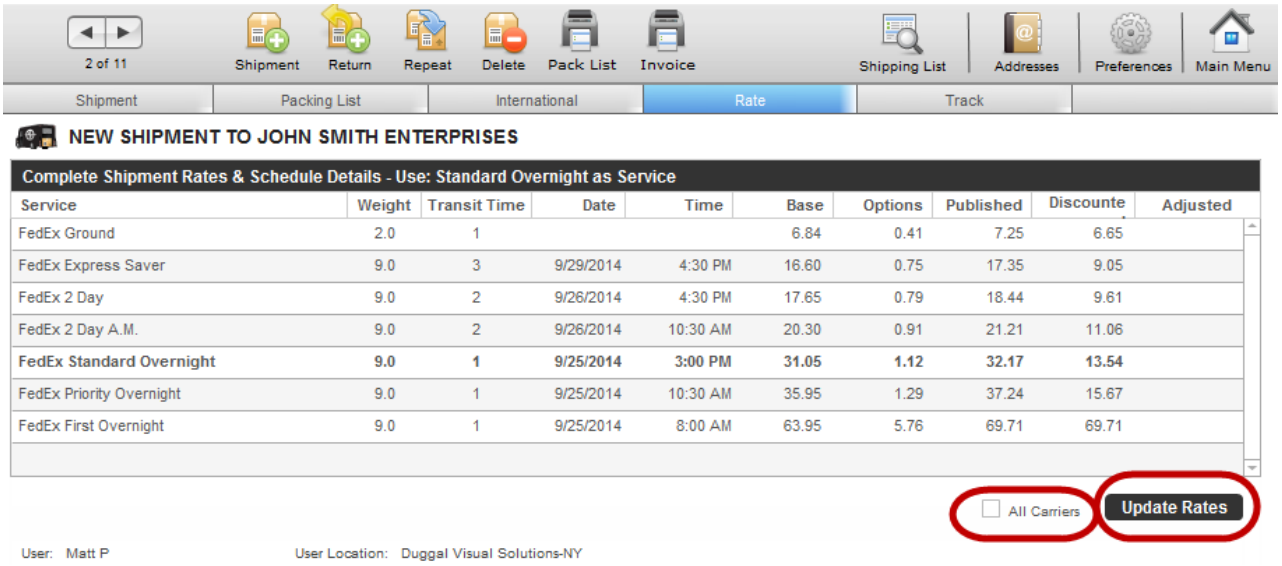
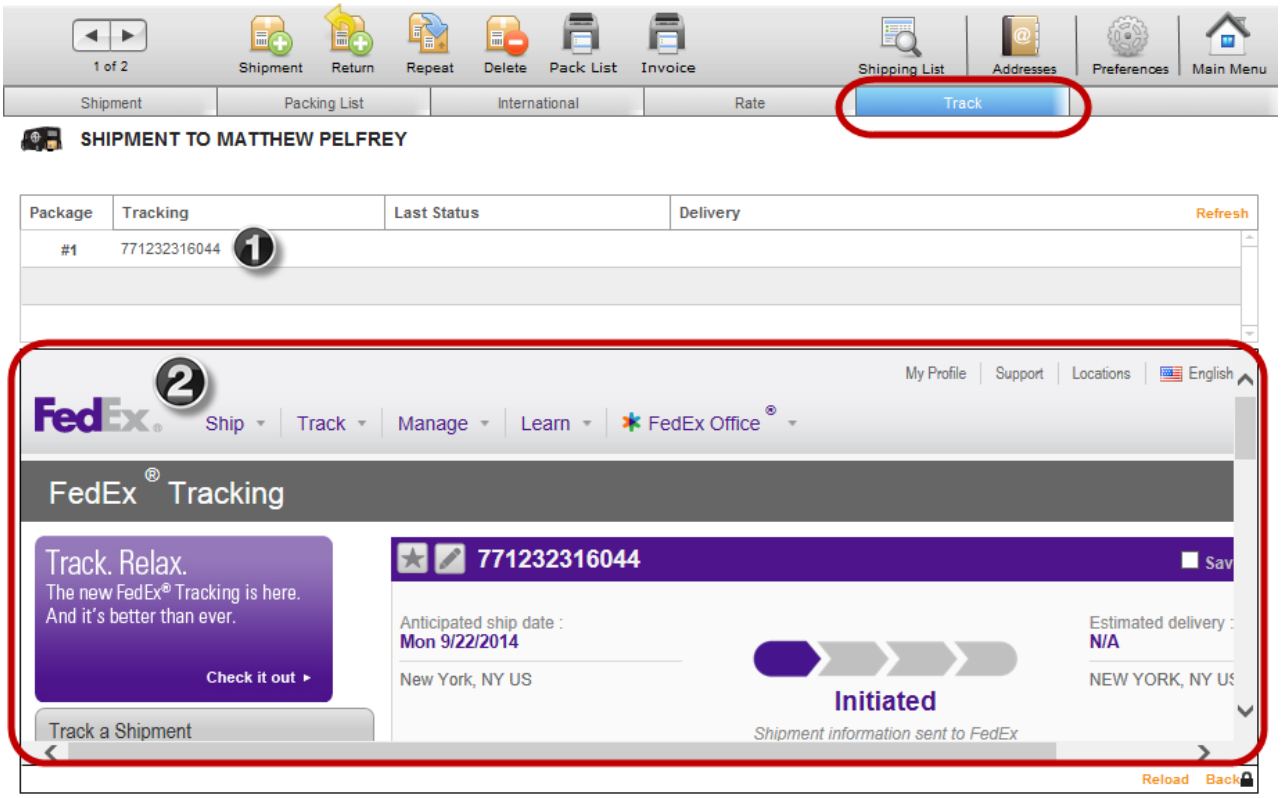


To view rates available for the package, once all the specifics for the package are filled in, go to the **Rate** tab.

With the **All Carriers** checkbox, at the bottom of the screen, checked, you can see all available methods of delivery and rates for those services.



With the All Carriers checkbox unchecked, only the rates for the selected carrier show up in the list.



The Track tab displays the tracking number for all packages related to the shipment as well as a view to the UPS or FedEx tracking page for that tracking number.