

Working with Customer Credit Card Processing

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This overview guide walks you through configuring your aACE system for customer payments with credit cards:

Setting Up Your Integration with Global Payments Integrated

Global Payments Integrated (previously OpenEdge) securely stores all sensitive information, keeping your system fully PCI-compliant.

- [Setting Up Global Payments Integrated](http://aace5.knowledgeowl.com/help/setting-up-global-payments-integrated) (<http://aace5.knowledgeowl.com/help/setting-up-global-payments-integrated>) (GPI)
- [Other Preferences for Global Payments Integrated](https://aace5.knowledgeowl.com/help/overview-of-other-preferences-for-global-payments-integrated) (<https://aace5.knowledgeowl.com/help/overview-of-other-preferences-for-global-payments-integrated>)

Creating an Alias for a Customer Payment

After you set up a credit card integration, you can [add customer credit cards](http://aace5.knowledgeowl.com/help/adding-a-credit-card-without-charging) (<http://aace5.knowledgeowl.com/help/adding-a-credit-card-without-charging>). Once you enter the credit card details, GPI returns an alias for the card. A zero-dollar authorization is created, but the card is *not* charged, (i.e. no record shows on the customer's statement). The alias is stored in aACE until you are ready to charge the customer.

Processing a Customer Payment

When you apply a payment to an order, GPI handles payments with [credit cards and debit cards](http://aace5.knowledgeowl.com/help/applying-credit-card-and-debit-card-payments-to-orders-with-openedge) (<http://aace5.knowledgeowl.com/help/applying-credit-card-and-debit-card-payments-to-orders-with-openedge>), as well as [ACH checks](http://aace5.knowledgeowl.com/help/applying-ach-payments-to-orders-with-openedge) (<http://aace5.knowledgeowl.com/help/applying-ach-payments-to-orders-with-openedge>). Their process obtains an alias for the credit card information, then also initiates the payment process and charges the customer's card.

Troubleshooting

- [Working with Existing Customer Credit Cards](http://aace5.knowledgeowl.com/help/working-with-existing-customer-credit-cards) (<http://aace5.knowledgeowl.com/help/working-with-existing-customer-credit-cards>)
- [Resolving Incomplete Credit Card Transactions](http://aace5.knowledgeowl.com/help/resolving-incomplete-credit-card-transactions) (<http://aace5.knowledgeowl.com/help/resolving-incomplete-credit-card-transactions>)
- [Adjusting for Credit Card Fees on Merchant Accounts](http://aace5.knowledgeowl.com/help/adjusting-for-credit-card-fees-on-merchant-accounts) (<http://aace5.knowledgeowl.com/help/adjusting-for-credit-card-fees-on-merchant-accounts>)

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