## Troubleshooting Mac Errors About Unidentified Developers

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iOS systems typically include a security preference to allow installation of apps only from identified developers through the Mac App Store. This preference may interfere with installing FileMaker on your computer.

To adjust this preference:

1. In the upper-left corner, click the Apple icon and select System Preferences.



2. In the System Preferences window, click the icon for Security & Privacy.

•••	< > ==		System Pre	eferences		Q Search	
General	Desktop & Screen Saver	Dock	Mission Control	Language & Region	Security & Privacy	Q Spotlight	Notifications
Displays	Energy Saver	Keyboard	Mouse	Trackpad	Printers & Scanners	Sound	Startup Disk
iCloud	(@) Internet Accounts	Software Update	Network	Bluetooth	Extensions	Sharing	
Users & Groups	Parental Controls	Siri	Date & Time	Time Machine	Accessibility		
Flash Player							

3. On the Security & Privacy settings, click the **General** tab.

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	A login password has bee	n set for this user Change Pa	ssword
	<ul> <li>✓ Require password</li> <li>Show a message v</li> <li>✓ Disable automatic</li> </ul>	15 minutes 文 after sleep or when the screen is locked Set I login	screen saver begins Lock Message
	Allow apps downloaded fr	rom: ntified developers	
	Click the lock to make chang	es.	Advanced ?

4. In the lower-left corner, click the **Lock** icon.

	Security & Privacy	Q Search
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A login password has been	set for this user Change P	assword
<ul> <li>✓ Require password</li> <li>Show a message wh</li> <li>✓ Disable automatic lo</li> </ul>	15 minutes ♀ after sleep on nen the screen is locked Set	or screen saver begins : Lock Message
Allow apps downloaded fro	m:	
App Store		
O App Store and ident	ified developers	
Click the lock to make changes	s.	Advanced ?

5. At the authentication dialog, enter your user name and computer password, then click **Unlock**.

	Se	curity & Privacy	Q Search
A log	System Pref Privacy prefe Enter your pa User Name: Password:	erences is trying to unlo erences. assword to allow this. User Name Cancel	ck Security &
Allow apps download	led from: d identified dev	velopers	
Authenticating			Advanced ?

6. Mark the flag for **App Store and identified developers**.

	Security & Privacy	Q Search
Genera	I FileVault Firewall Priv	acy
A login password has been	set for this user Change Pas	sword
Require password	15 minutes ᅌ after sleep or	screen saver begins
Show a message wh Isable automatic lo	en the screen is locked Set L	ock Messäge
Allow apps downloaded from	m:	
App Store		
App Store and ident	ified developers	
Click the lock to prevent furthe	r changes.	Advanced ?

7. Click the Lock icon again (i.e. so it displays the locked image) and close the Security & Privacy window.

After adjusting this preference, restart the <u>FileMaker installation process</u>.