Accessing aACE Without a Launcher

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This guide explains how to log in to your aACE system when an aACE launcher is not available. It is intended for beginning users.

Overview

For successfully working with this guide, you should:

- Have [FileMaker 17 or later installed](https://aace5.knowledgeowl.com/help/installing-the-filemaker-client-fm18) on your computer.
- Verify with your system administrator which version of FileMaker your organization is using.
- Ask your system administrator for the host IP address or domain needed for the Network File Path.
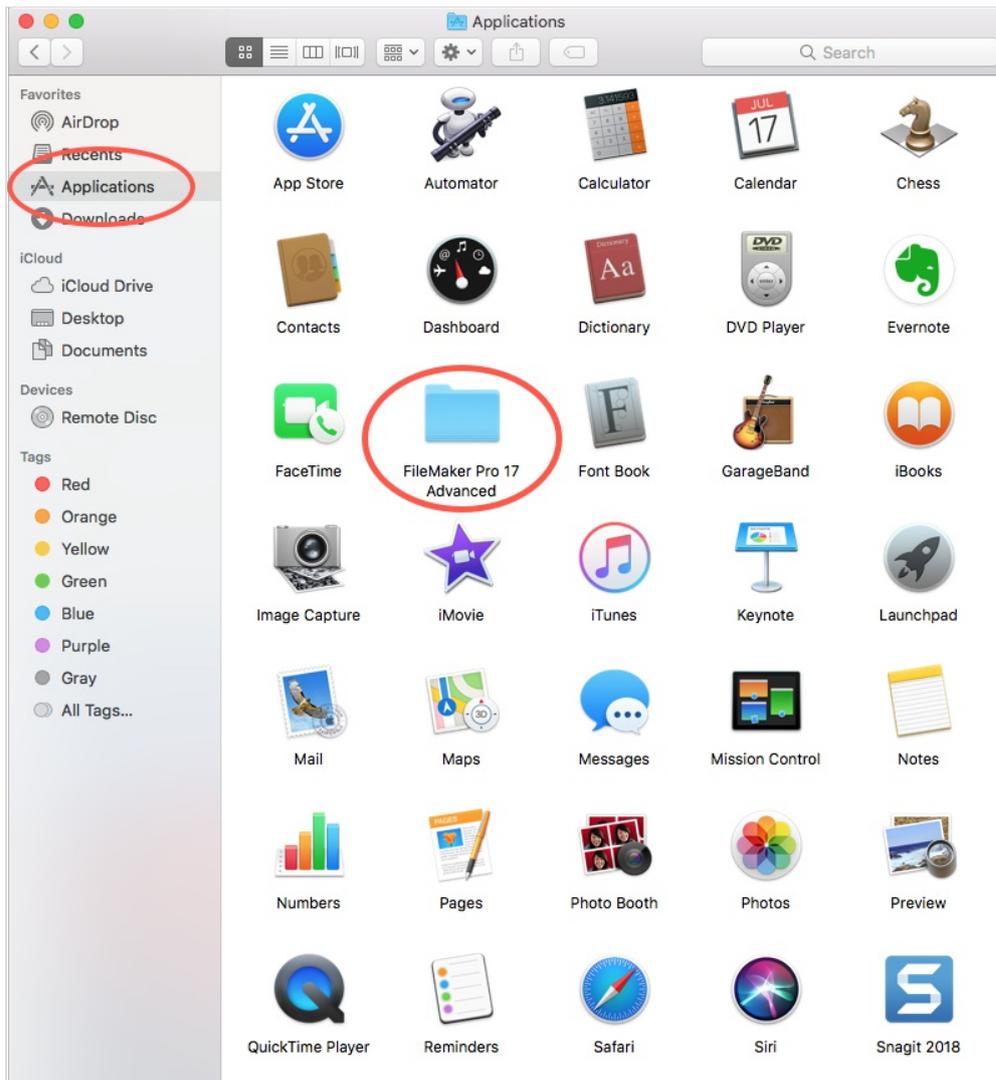
Using Hosted Access in FileMaker 17+

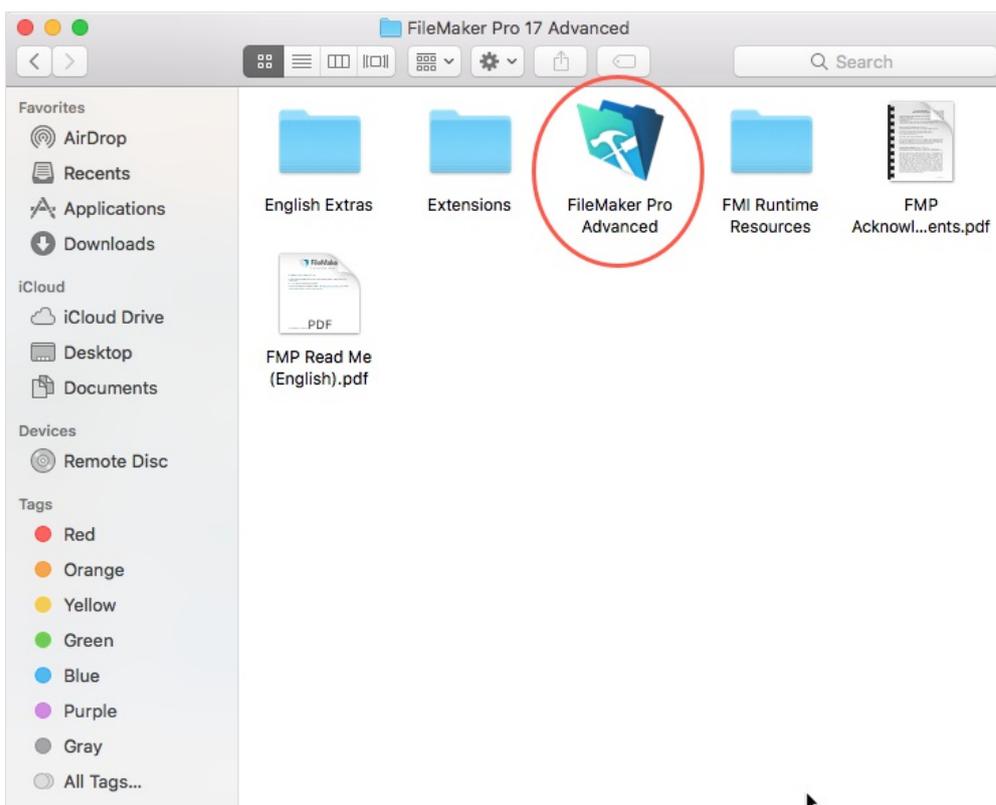At times you may not be able to directly access aACE, including:

- When you do *not* have access to an aACE launcher
- When your server does not have a valid SSL security certificate installed

In these kinds of situations, use the following steps to log in using hosted access in FileMaker 17 and later:
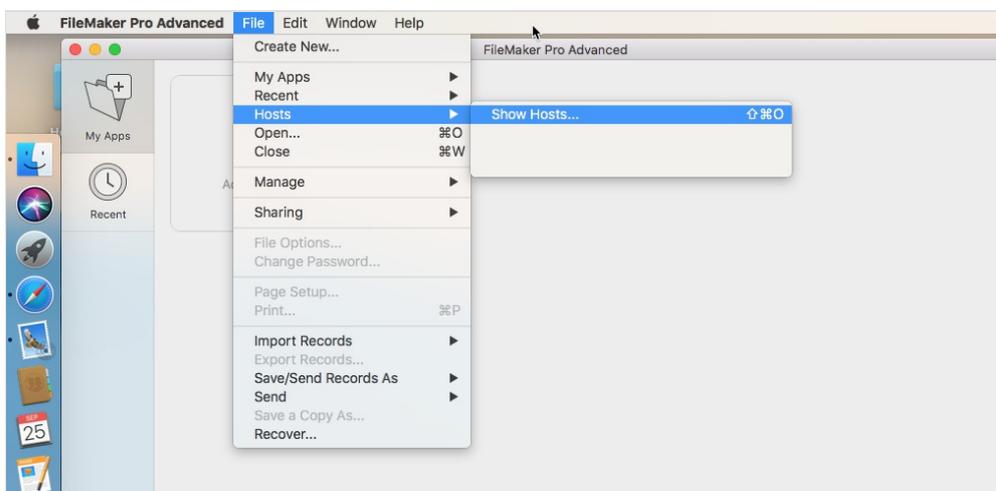
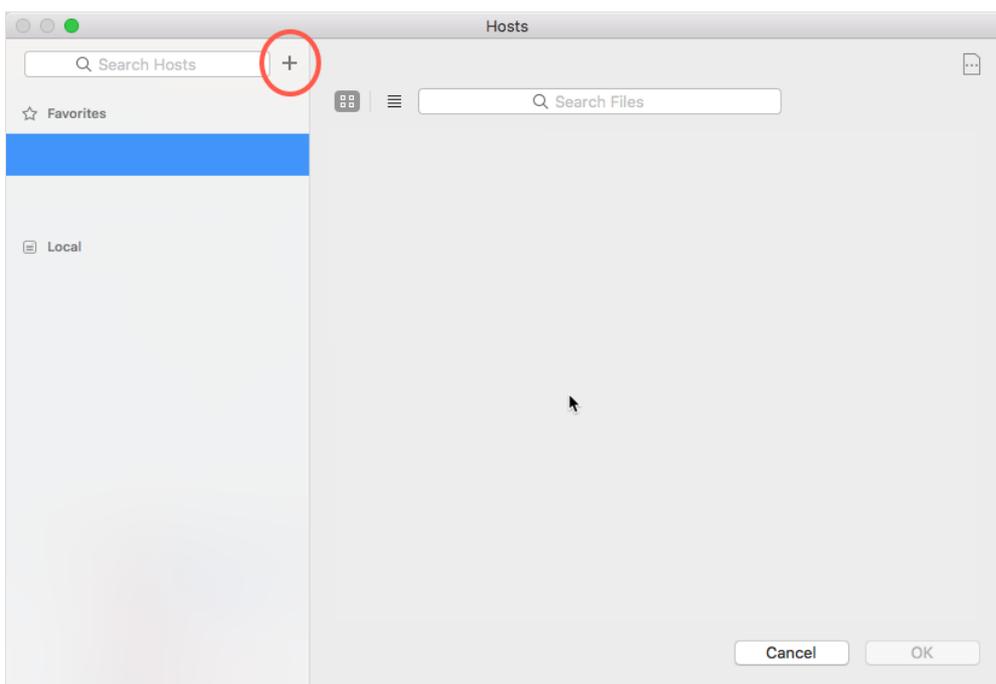1. Click the Finder, then select **Applications** and open the **FileMaker** folder.

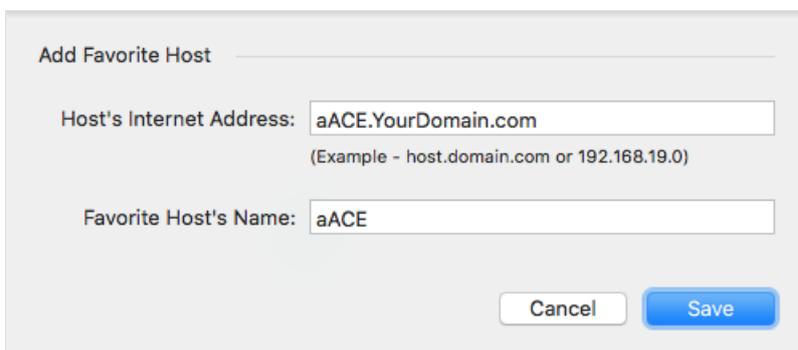2. Double-click the FileMaker launcher.

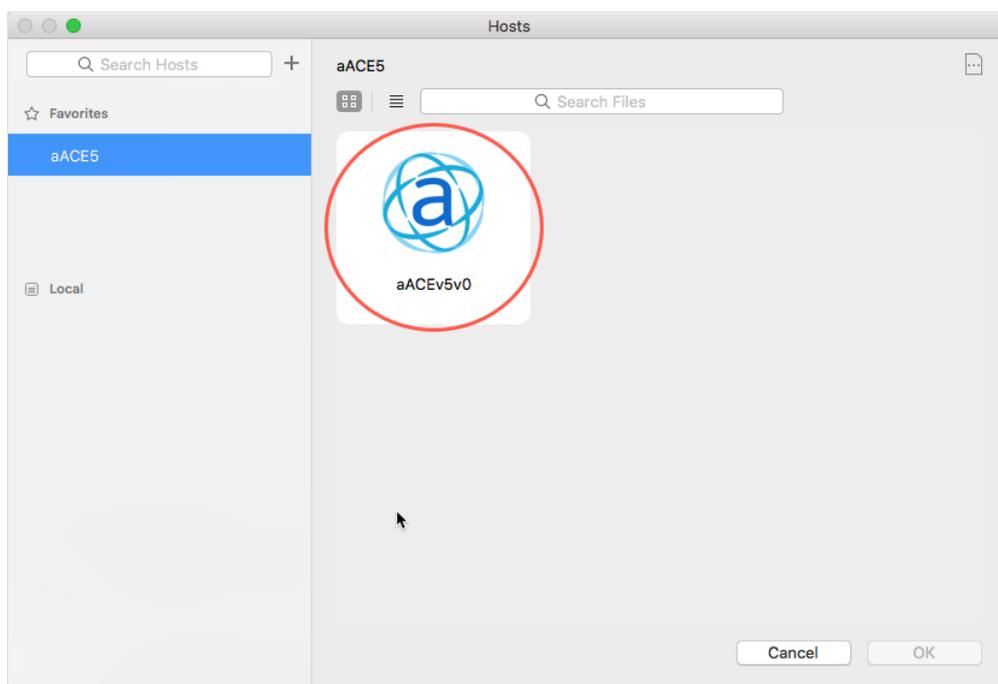3. In FileMaker, select **File** > **Hosts** > **Show Hosts…** .

4. On the Launch Center's tab for Hosts, click the **Plus** icon to add a host.

5. At the dialog, enter the domain and host name provided by your system administrator. Note: The usual filename for an aACE 4 solution is "aACE" while an aACE 5 solution is "aACEv5v0".

6. Click **Save**.
    The aACE launch icon displays in your Hosts dialog.

7. Double-click the aACE launch icon and continue logging in to aACE (http://aace5.knowledgeowl.com/help/logging-in-and-out-of-aace).

Troubleshooting Access

If your computer displays an error message about verifying the identity of your aACE network file path:

1. Mark the flag for "Always permit connection to this host."
2. Click **Connect**.