Voiding a Shipment

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Alert: If you void a shipment related to a closed order, the order will *automatically re-open*. Be sure to review the related order and take appropriate steps for fulfillment.

- 1. Navigate to Order Management > Orders.
- Use the <u>Quick Search bar</u> to locate the order related to the shipment. Note: You can also navigate to Order Management > Shipping Log, then search for the shipment.
- 3. On the detail view, click the Management tab.
- 4. Click the **Shipping** tab.
- 5. In the menu bar, click Actions > Mark Shipment as Void.
- 6. In the confirmation box, click **Void**.