

# Accessing aACE from Your Computer

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## Welcome to aACE!

Start using aACE with these three simple steps:

1

### Coordinate with Your System Administrator

You need to have several details prepared in order to access aACE.

Work with your system administrator to [make sure everything is ready](#)

(<http://aace5.knowledgeowl.com/help/coordinating-with-your-system-administrator-on-your-aace-setup>).

2

### Install FileMaker

If you already have FileMaker on your computer, skip to the Step 3.

If you don't have FileMaker installed yet, complete the [FileMaker installation](#)

[PROCESS](https://aace5.knowledgeowl.com/help/installing-the-filemaker-client-fm19) (<https://aace5.knowledgeowl.com/help/installing-the-filemaker-client-fm19>).

3

### Obtain an aACE Launcher

Use an aACE launcher to directly open aACE, bypassing the standard FileMaker dialogs and saving time.

You can get a launcher in two ways:

- Sent from your system administrator – Save the launch file to your desktop, unzip it, then use it to access aACE.
- Download from aACE – [Download the launch file](#) (<http://aace5.knowledgeowl.com/help/downloading-an-aace-launcher>), unzip it, then use it to access aACE.

